



# Return Material Authorization Form

Please fill out the following to the dashed line. Keep a copy for your records and **include a copy with the shipment.**  
We do not issue or require RMA #s.

Your company information **(please complete in black ink and print legibly):**

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Ship to Address: \_\_\_\_\_ Phone: \_\_\_\_\_

\_\_\_\_\_ Fax: \_\_\_\_\_

\_\_\_\_\_ Email: \_\_\_\_\_

Bill to Address: \_\_\_\_\_ Ship to me by (if other than ground shipment)

\_\_\_\_\_

Form of Payment: PO# \_\_\_\_\_ or Credit card #: \_\_\_\_\_ Expires: \_\_\_\_\_

**(REQUIRED)** 3 Digits on back of card: \_\_\_\_\_ (Visa, MasterCard & American Express)

**Please see pricing on following page. If you are not sure, please call us. Thank you.**

I authorize this payment in the amount of \$\_\_\_\_\_ for recalibration only.

I authorize repair if needed in the amount of \$\_\_\_\_\_.

Customer signature (required): \_\_\_\_\_

**NOTE: Blown fuses are NOT covered by warranty.** Units with blown fuses will incur a **\$100.00** service charge. If you are uncertain, please contact us for more information.

Please do NOT include fittings, test leads, accessories or loose parts with your return.  
***Martel cannot be responsible for lost items.***

## Returned Product Information

Model: \_\_\_\_\_ Serial Number: \_\_\_\_\_ (use additional sheets for multiple items)

Description of problem: **(IMPORTANT, provide as much information as possible to avoid any delay).**

\_\_\_\_\_

\_\_\_\_\_

**WOULD YOU LIKE INFORMATION ON OUR LATEST PRODUCTS?**

----- DO NOT WRITE BELOW THIS LINE--MARTEL USE ONLY -----

SO#: \_\_\_\_\_

Shipping & Remittance address: **Martel Electronics**  
**3 Corporate Park Drive, Unit 1**  
**Derry, NH 03038**

Ship **freight prepaid** to this address using a method of shipping that can be tracked. **DO NOT USE NORMAL 1<sup>st</sup> CLASS MAIL.**

Please call 1-800-821-0023 or 1-603-434-1433 (9am-5pm) US Eastern Time or email [sales@martelcorp.com](mailto:sales@martelcorp.com) if you have any questions.



# 2014



Service Pricing Guide--Rev. A

EFFECTIVE January 2, 2014

## Factory Calibration and Repair-Martel Models

Download an RMA form from [www.martelcalibrators.com](http://www.martelcalibrators.com),  
click on "Contact Us."

*As found (Before) data fee \$25.00 per item*

| Model  | Calibration/Recertification Price | Repair Price (includes required recalibration) |
|--|-----------------------------------|--|
| BC2000   | 284.00                            | 500.00   |
| LC-110/110H, LC-100, TC-100  | 247.00                            | 392.00   |
| DMC1410, DMC1400, MC1210, MC1200   | 351.00                            | 759.00   |
| M2000  | 351.00                            | 696.00   |
| M2001, 3001  | 475.00                            | 1,164.00                                       |
| MC1010, MC1000, PPC9001  | 319.00                            | 500.00   |
| PTC9002, PSC9003   | 319.00                            | 500.00   |
| IVC222HP11, IVC222, IVC222HP   | 247.00                            | 392.00   |
| MECP440  | 247.00                            | 367.00   |
| MECP100, MECP500, MECP10K  |                                   | 151.00   |
| MECP2000   |                                   | 400.00   |
| MS420  | 63.00                             | 133.00   |
| PPC3300, DPC-30, DPC-100   | 351.00                            | 759.00   |
| PSC200, PSC420   | 247.00                            | 367.00   |
| PSC4010, PTC8010, PTC8001, PTC8000. PSC4000                                | 284.00                            | 563.00   |
| TUFF TOOLS T100, T110, T120, T130, T140, T150                              | 247.00                            | 500.00   |
| LPM Series   |                                   | 64.00  |
| <b>BetaProbe TI / BetaProbe TI+ Digital Thermometer</b>                    |                                   |  |
| BetaProbe TI   | 191.00                            | 300.00   |
| <b>BetaGauge 301, 311A, 320, 321A, 330, PI/PIR-PRO Gauge</b>               |                                   |  |
| Single Sensor BetaGauge 301  | 334.00                            | 500.00   |
| Single Sensor BetaGauge 311, 320   | 392.00                            | 708.00   |
| Dual Sensor BetaGauge 321, 320   | 500.00                            | 826.00   |
| BetaGauge 330 All Ranges   | 500.00                            | 826.00   |
| BetaGauge PI/PIR & PRO all ranges and types                                | 258.00                            | 430.00   |
| <b>Beta/Promac Calibrators</b>   |                                   |  |
| MasterCAL 990  | 392.00                            | 1689.00  |
| 110/130/135  | 474.00                            | 753.00   |
| 210/211/230/235 includes TC module   | 563.00                            | 916.00   |
| TC module only   | 271.00                            |  |
| DHT520/DHT550/DHT830SAL/DHT830S/DHT830/DHT820/DHT620                       | 1235.00                           | 2059.00  |
| 922/DHT920   | 1441.00                           | 2574.00  |
| 540, 550, 560  | 472.00                            | 753.00   |
| 740  | 617.00                            | 837.00   |
| CALTool Models 10, 11, 14, 15, 20, 25, 30, 32                              | 271.00                            | 569.00   |
| RTD Ohm Module Verification ONLY   | 271.00                            |  |
| mA/V module (black case)   | 330.00                            | 392.00   |
| <b>Repair and NIST Calibration of BetaPort modules (analog or digital)</b> |                                   |  |
| Hand Held Unit, BetaGauge II or BetaFLEX                                   |                                   | 1200.00  |
| Pressure Modules (any style)   | 258.00                            | 627.00   |
| DC Voltage & Current (either type), Frequency, Thermocouple, RTD           | 258.00                            | 416.00   |
| <b>ALL OTHERS CONSULT FACTORY</b>  |                                   |  |